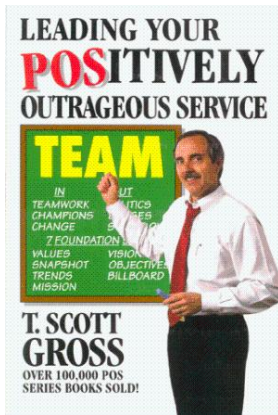


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## LEADING YOUR POSITIVELY OUTRAGEOUS SERVICE TEAM BY T SCOTT GROSS 1994 PAPERBACK



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